

FIREPLACE INSTALLATION PROCEDURE

Upon receipt of your deposit on a new fireplace order, if the firebox is permanently installed by others, one of our representatives will make an on-site visit. At this on-site visit we will verify the dimensions provided for our proposal and survey for any other conditions that may affect installation procedure. At that time we will check for items such as structure to attach the mantel, gas valve location and will leave you a list of all items which will need to be changed by others, prior to our installation. A template for the hearth will be attached to this list for any wood floors which will need to be cut to accommodate the stone hearth. When all items are ready, please contact our office to schedule installation.

A final drawing will be sent with exact dimensions. Once again this drawing needs to be carefully reviewed by the owner or responsible party to assure what we are preparing to manufacture is exactly what you are expecting. Also, note that you have been given samples of the available colors and your chosen color is indicated on these drawings. You must sign and return these drawings indicating your approval.

Any changes in size or color of these signed drawings will be at your expense. You will be immediately informed if site conditions need to be changed (by others) to accommodate installation of the new surround. You will be notified if proposed items need modification.

Before we schedule installation you must confirm that all items noted on the site visit have been corrected. Also we must be assured that full access is still available and that everything is ready for us to complete installation.

Delay or None-Prepared Site: DeVinci shall not be liable for any delay caused by others. Therefore, any delays resulting in an additional trip, the project will be charged an extra \$250.00; and must be paid prior to our following visit.

All stone to stone joints will be pointed with mortar to match the stone color selected. Joint space between dissimilar materials such as joint between the surround and the wall will be mortared and raked back for caulking by others. Upon completion the installer will check for and repair any defects. A light acid wash will be done, leaving a completed project.

Any issues or defects in the installation must be reported within 24 hours of completed installation, after which time we will not be responsible for the cost of repairs.

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